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"Empowering individuals with the right to choose their trade and succeed in their ventures."

About Us

Providence Matters (Pty) Ltd was established to transform ideas into successful enterprises. Registered in South Africa on **March 25, 2019** (Registration Number: 2019/148306/07), we strive to bring innovative and practical solutions to individuals and businesses.

Our company is built on a foundation of collaboration, integrity, and service excellence, aiming to provide tailored products and services that address personal and business operational needs. Despite economic challenges, we've leveraged opportunities through self-reliance, starting with the launch of **Providence General Dealers**—a pioneer superette that opened on **December 5, 2019**, in a self-converted shipping container at Bowker Street, Whittlesea.

Vision

- **Partnering for Success:** We aim to become trusted partners in meeting the operational needs of our clients.
- **Quality at Low Cost:** Delivering exceptional value without compromising quality.

Mission

- Serve clients with **integrity**, offering expert solutions that build lasting partnerships.
- Provide high-quality products at competitive prices.

Values

- **Ubuntu:** Embracing humanity and compassion.
- **Endurance:** Persevering through challenges.
- **Trust:** Building reliable and transparent relationships.

Divisions and Services

Providence Matters operates through the following specialized divisions:

Providence HR Matters

- **HR Services:** Recruitment, workforce management, performance management, and HR administration.
- **Employment Relations:** Disciplinary hearings, grievance management, policy development, and CCMA/Bargaining Council consulting.

Providence Governance

- Independent trusteeship and principal officer services for retirement funds.

Providence Training Institute

- Tailored HR and ER training programs, induction workshops, and refresher courses.

Providence Contracting

- Contracting in construction, financial, wholesale, and retail sectors for both public and private clients.

Providence Buildings & Facilities Management

- Services include renovations, landscaping, electrical work, plumbing, and home décor.

Ucoceko Contract Cleaning

- Industrial and commercial cleaning, deep cleaning, pest control, and event-specific cleaning services.

Providence Supplies

- General supplies, cleaning materials, and personal protective equipment (PPE).

Providence Manufacturing

- Production of uniforms and detergents, with future plans for expansion into other manufacturing sectors.

Providence Transporting Services

- Passenger and goods transport, including e-hailing services and school transport.

Additional Features

Providence Online

Future plans include an e-commerce platform where customers can order products via WhatsApp, with delivery nationwide through reliable delivery services.

Governance, Compliance, and Risk Management

Providence Matters adheres to all regulatory requirements, including compliance with the Department of Employment and Labour, SARS, SETAs, and relevant bargaining councils. We prioritize business insurance to safeguard against liabilities.

B-BBEE Status

Proudly a **Level One B-BBEE organization**, committed to economic empowerment.

Contracting and Client Engagement

We begin every client relationship with a detailed cost estimate and consultation to ensure mutual success.

Contact Information

Eastern Cape Office

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Gauteng Office

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